

Nicholas Loudermilk

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Education

August 2017 – May 2021	The University of Georgia Management Information Systems, BBA Certificate in Personal & Organizational Leadership	Athens, GA GPA: 3.50 Major: 3.95 / 4.0
	Leonard Leadership Scholar , <i>Institute for Leadership Advancement</i> Participated in a highly selective 2-year leadership program designed to enhance leadership capabilities and knowledge through academic coursework, community service, team building, and a service-learning project.	

Consulting Experience

Summer 2021 – Current	Incoming Management Consultant Credera	Dallas, TX
	<ul style="list-style-type: none">Credera solves challenging strategy and management problems, identifies new opportunities for growth and change, and implements unique solutions to help organizations achieve incredible results.	
January 2019 – November 2020	Team Lead Moultrie Transportation Project nicholasloudermilk.com/portfolio/moultrie	Athens, GA
	<ul style="list-style-type: none">Worked with a rural Georgia city to address the need for public transportation where 70% of healthcare appointment cancellations were caused by a lack of access to transportation.Designed a paid bus system consisting of 4 routes along with municipal budget recommendations.Conducted site visits and administered an electronic Qualtrics survey to gauge community buy-in. Presented to Colquitt County city council via Zoom at the conclusion of the project.Created a website to serve as a compilation of findings, data, and deliverables for future stakeholders.	
January 2020 – March 2020	Process Improvement Consultant Bulldog Basics nicholasloudermilk.com/portfolio/bulldog	Athens, GA
	<ul style="list-style-type: none">Developed a secure and scalable web platform for Bulldog Basics at UGA - an organization which provides discreet delivery of personal hygiene products to over 3,000 students yearly.Implemented a new operational model using LEAN concepts which decreased cycle time by ~40%, saving a potential of up to 1,000 labor hours in a year and enabled students to select products based on real-time stock.Provided 10 tutorial videos and follow-up support to ensure success of the new e-store format.	

Other Experience

March 2017 – August 2020	Certified Grand Opening Trainer Chick-fil-A, Inc.	Various Locations, US
	<ul style="list-style-type: none">Trained over 20 teams across the country in proper procedures for daily operations.Developed and improved dozens of customer-facing, kitchen, and administrative systems which decreased labor costs by up to 50% and increased guest satisfaction ratings.Created several personalized development plans to mentor and develop team members into leaders. Saw improvement within these team members within the first week of implementation.	
November 2020 – Present	Team Member Target	Athens, GA
	<ul style="list-style-type: none">Engaged in conversations with corporate leadership to drive change around same day ordering services.	
August 2020 – December 2020	Owner Fly High Media, LLC.	Athens, GA
	<ul style="list-style-type: none">Founded and funded a Georgia LLC and received FAA Certified Remote Pilot's license for commercial flying.Captured and edited footage of real estate, restaurants, and landscape for clients using industry-standard tools.	
April 2018 – Present	Production Team Volunteer Athens Church	Athens, GA
	<ul style="list-style-type: none">Assembled and struck sets for live events, operated cameras, directed shots for live broadcast, and trained others.	

Skills & Certifications

Certifications	<ul style="list-style-type: none">LEAN / Six Sigma Yellow BeltMicrosoft Office SpecialistFAA Certified Remote PilotSalesforce Trailhead Training
Proficiencies & Coursework	SQL, Java, HTML, CSS, Oracle Dashboards, Qualtrics, Trello, Public Speaking, Adobe Creative Suite, WordPress, UX/UI, Guest Service, SCRUM, Sprint Planning, AWS, Show Production, Social Media Marketing